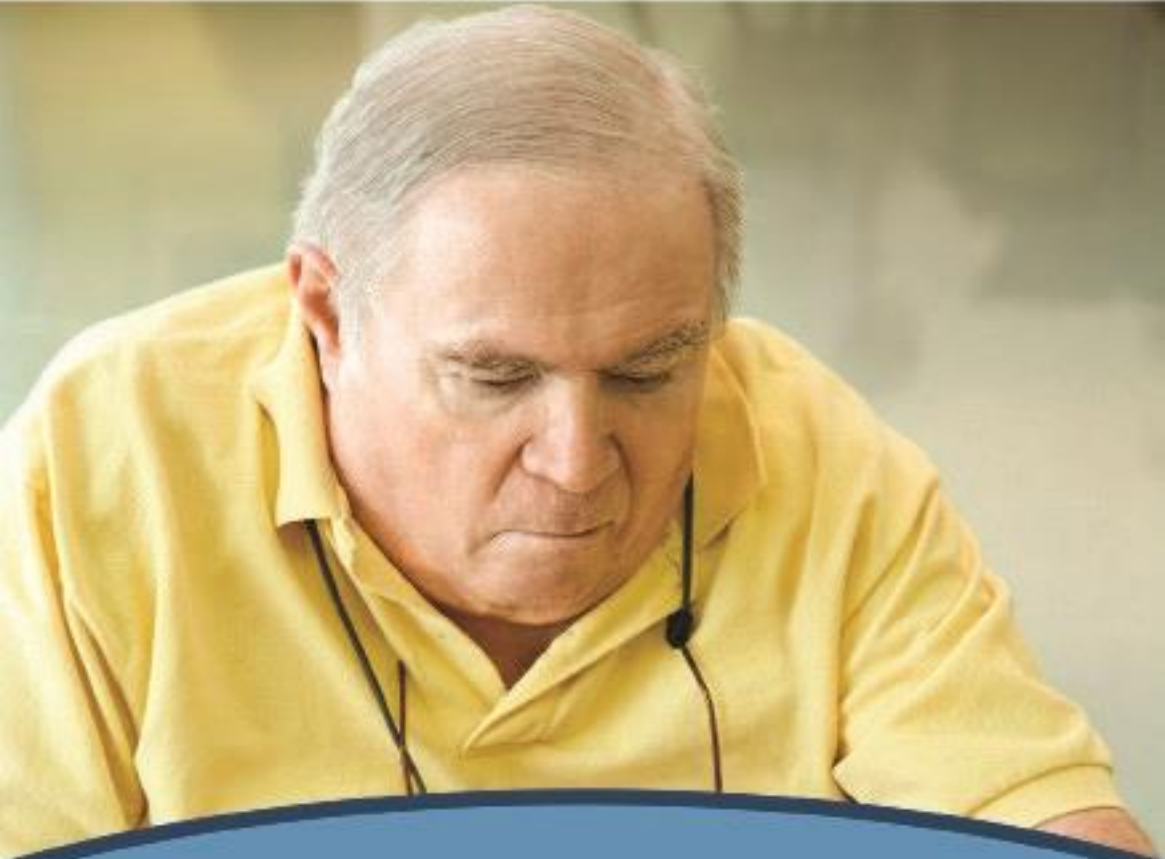




Focusing on Recovery



## Focusing on Recovery

To go beyond traditional clinical care and help service users back into mainstream society, re-defining recovery to incorporate quality of life – a job, a decent place to live, friends and a social life

# Focusing on Recovery

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As an organisation we are committed to putting recovery at the heart of everything we do.

365 Support will ensure that life is as normal as possible for our service users providing support in an environment of their choice and allowing them to develop the skills and confidence needed to live independently in the community.

Engaging with and respecting individuals will be key to our success; meeting the needs of the diverse communities and ensuring service users cultural, and spiritual needs are met is a primary concern.

Our commitment is to constantly deliver a high quality, safe and purposeful services working in partnership with our service users and stakeholders.

As part of our service, we will work towards forming genuine partnerships with the service user, their family and their community support network to encourage and maintain their independence. We will empower them by understanding what is important to them, listening and communicating effectively and putting a Person Centred plan in place.

Regular reviews and evaluations of the Support Plan, Management Plan and Person Centered Plan will allow the service user to develop their skills, abilities, confidence and ambitions and smoother integration into the wider community.

We will assist with benefits; promote work opportunities and encourage education. Our team will ensure the service user has all the relevant details to make informed decisions whenever necessary.





Social development and inclusion will be encouraged on all levels, mainly through peer and family contact and we will monitor medication compliance and assist with appointments when and if required.

365 Support are committed to enabling service users to live a life free from harm, abuse and neglect by ensuring they adhere to local Safeguarding Procedures. We will work in collaboration with a registered social landlord and source high quality accommodation to meet their needs and make sure they are part of the decision making process.



We value input from the service users we support. To this end we encourage comments and complaints from stakeholder through the Dignity in Care questionnaires and Service User and Carers Forums.

365 Support is registered under CQC ensuring quality services.

365 Support fully complies with the code of practice for the Disclosure and Barring Service and you can find out more about this on their websites.



- Self-contained flats with onsite support
- Group accommodation with onsite support
- Floating support

All at competitive rates.



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Providing support to vulnerable people with mental health issues and learning disabilities in the community, enabling choice, empowerment and independence.

**Making Life a Little Easier**